

EXHIBIT 12

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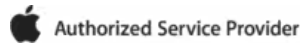
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Apple Service and Repair



We're an Apple Authorized Service Provider

Guaranteed low price. Same-day services.

Our Geek Squad® Agents are Apple-trained and use genuine Apple parts on every repair.



Learn how to schedule an appointment to get your Apple device serviced or repaired



[iPhone](#)



[Mac](#)



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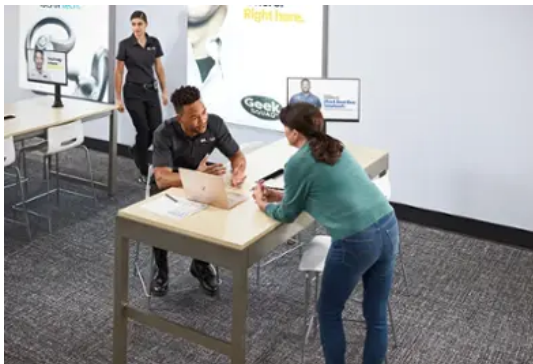


[HomePod](#)



[Apple TV](#)

Why have your repair done at Best Buy?



We are an Apple Authorized Service Provider.

Our Agents are Apple-trained, so you can trust us with all your Apple devices, no matter where you bought them.

We use genuine Apple parts

We only use genuine Apple parts to deliver Apple-certified repairs, and only Apple-certified repairs are backed by Apple.

Convenient locations, all on your schedule

You won't pay more for Apple service and repairs at Best Buy than you would at any other Apple Authorized Service Provider. Apple repairs and same-day iPhone screen replacement are available at most Best Buy stores.*

Add AppleCare+ at the time of a repair

If you choose Geek Squad to repair your device, once it's back to working order, you can add AppleCare+ and get protection for peace of mind. Available on iPhone, Apple Watch, iPad, iPod, AirPods, Beats, Apple TV and HomePod.

Simply choose a monthly or one-time AppleCare+ payment option when you pick up your repaired device at the store.*

Shop all things Apple

Discover the newest innovations for iPhone, iPad, Mac, Apple Watch and more.

AppleCare+ Products

Service and support from the people who know your products best.

Savings. Support. Protection.

My Best Buy Total™ members get 24/7 Geek Squad® tech support, exclusive prices and protection plans including AppleCare+.

Exclusions, terms and conditions apply.

As an Apple Authorized Service Provider, we can repair many devices

Devices we repair

iPhone repair

We can repair iPhone 16 Pro Max, iPhone 16 Pro, iPhone 16 Plus, iPhone 16, iPhone 16e, iPhone 15 Pro Max, iPhone 15 Pro, iPhone 15 Plus, iPhone 15, iPhone 14 Pro Max, iPhone 14 Pro, iPhone 14 Plus, iPhone 14, iPhone 13 Pro Max, iPhone 13 Pro, iPhone 13, iPhone 13 mini, iPhone 12 Pro Max, iPhone 12 Pro, iPhone 12, iPhone 12 mini, iPhone 11 Pro Max, iPhone 11 Pro, iPhone 11, iPhone XR, iPhone XS Max, iPhone XS, iPhone X, iPhone 8 Plus, iPhone 8, iPhone 7 Plus, iPhone 7, iPhone SE, including iPhone screen repair.

Mac repair

We can repair MacBook, MacBook Pro, MacBook Air and iMac.

Apple Watch repair

We can repair Apple Watch and Apple Watch Sport, including watch screen repair.

iPad repair

We can repair 9.7-inch iPad Pro, 12.9-inch iPad Pro, iPad Air 2, iPad Air, iPad mini 2, iPad mini 4 and more.

iPod repair

We can repair iPod touch, iPod nano and iPod shuffle.

HomePod repair

We can repair all HomePod speakers.

Apple TV repair

We can repair Apple TV (4th generation) and Apple TV (3rd generation).

Repairs we perform

- Fixing cracked screens and screen replacement
- General repairs
- Display issues
- Software issues
- Speaker replacement/audio issues
- Power/charging/battery issues
- Camera replacement
- Receiver/microphone replacement
- Vibe motor replacement
- Battery replacement
- Operating system upgrades
- Wi-Fi troubleshooting

Screen replacement

Cracked iPhone screen? We can repair your damaged screen and have your iPhone back the same day.* We use genuine Apple parts to deliver Apple-certified repairs that are backed by Apple, so you'll get your iPhone back and working exactly the way it should. Same-day service is available for iPhone 6s or newer models.

Disclosures

Same-day repair:

*Same-day repair excludes Mac or iPad hardware repairs. Same-day repair for iPhone 7s and newer is available at most Best Buy stores. Appointment required. Most repairs will be completed same-day if all necessary parts are in stock and device is not extensively damaged. Certain repairs may require a longer mail-in exchange process.

Adding AppleCare+ at time of repair:

*Device must have been purchased within two years of repair date. Coverage only applies for future repairs. [Terms and Conditions](#) apply.

Same service and repair prices:

*We will price match Apple service and repair costs of any Apple Authorized Service Provider. Prices will vary depending on the model and type of repair needed.

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